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| WG/SWG Topic(s): | Acknowledgements SWG |
| WG/SWG Lead(s) (Name, Email, Phone): | Lisa Miller ; lisa@ybr.net Ginger Wright; gingerw@edifecs.com Cindy Bell, cmbell@azblue.com |
| Primary List Serv Address | WEDI-ACK-SWG@lists.wedi.org |
| WG/SWG Scope of Work | |
| What is in scope? Provide the topic and definition of the topic. | Identify activities, risks solutions and education associated with the implementation of the new standard acknowledgement framework and associated ROI as a result of implementation. |
| Identify any assumptions | The work group will be dependent upon information shared by stakeholders in the industry. The Acknowledgements SWG workgroup will work closely with the 5010 workgroup to coordinate efforts. This workgroup will comprise the educational component of WEDI's Acknowledgement efforts. Acknowledgement based white papers would be published by this workgroup, with possible exception of 5010 specific recommendations. This workgroup will work closely with the WEDI ROI TG. This workgroup will work closely with X12. |
| What is out of scope? | The 5010 version of HIPAA transactions except as related to acknowledgements implementation |
| WG/SWG Purpose | |
| What is the primary goal? | Develop one or more white papers to assist the industry in assessment, planning and implementation of the acknowledgements. Become a key source for ideas, education, and implementation information for the industry. |
| What business problem will be minimized or resolved by this workgroup? | Reducing the proprietary acknowledgments, improving stakeholder communication at the point of EDI transmissions, and introducing into healthcare standard EDI practices based on the X12 EDI design rules. Overall industry coordination and guidance will be essential to minimize costs and maximize benefits. |
| Stakeholders | All providers, payers, clearinghouses, vendors, and any others involved in healthcare where EDI transmissions, HIPAA and non mandated EDI are implemented. |
| Describe the central problem this project will attempt to resolve. What are some of the symptoms of this problem? Are there any corollary problems? | Reducing complexity of EDI communication. Raising awareness of the importance and value of standard acknowledgements for all EDI transactions utilized in healthcare. Begin a dialogue regarding standardization and use of acknowledgements. Create Best practices for implementation of the 997, 999 and 277 Health care claim acknowledgement code sets Identify overall and stakeholder-specific risks, roadblocks and impediments. There are many problems, but the largest may be the general awareness and understanding of the impact of not using standard acknowledgments. Early understanding during the 5010 migration will help promote voluntary adoptions of standard acknowledgments. Identify and document the best practices and use of the 824 transaction. |

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| Are there other regulatory or contractual obligations that might affect how this project is implemented? | HIPAA 5010 It is dependent on successful completion of the HIPAA 5010 mandate. Any other CMS or other related HIT regulation that may or may not include use of X12 EDI. Trading partner agreements between various entities will impact decisions on how to implement standard acknowledgements. Potential State by State regulation mandating the use of acknowledgements. |
| Objectives / Measures of Success / Deliverables <i>(template allows for 3 projects for a specific WG/SWG)</i> | |
| Project #1 Title: | |
| What outcomes do you expect to achieve? Will there be a phased in approach? | Industry understanding of the scope, complexity and size of this effort -Whitepapers to assist the industry -Identification and resolution of issues well in advance of implementation Phases may include <ul style="list-style-type: none"> • Description and communication of the overall topic and challenges • Educational programs • Confirmation of implementation impacts on all stakeholders • Recommendations on best practices to address impacts and issues • Monitoring status of industry voluntary adoption. • Early adopters pilot programs • Workgroup monitors and informs the industry of progress, potential roadblocks, barriers, and impediments and maintains best practices to deal with standard acknowledgments. |
| What is the ideal outcome? | Educated, empowered stakeholder community supporting and implementing standard acknowledgements without the need of federal mandates. Healthcare transactions aren't disrupted. |
| What is an acceptable outcome? | Industry awareness, education and empowerment. Industry improves the use of X12 EDI acknowledgements. |
| How would you define success for this workgroup? | Group is recognized nationally as an authoritative source of useful and accurate information regarding the implementation of X12 EDI acknowledgements for healthcare. |
| What are the potential business impacts if the solution(s) is not implemented? | Healthcare stakeholders will revert and remain with proprietary acknowledgements. Confusion and disruption of acknowledgements and reporting - impacting stakeholder relationships, and EDI operations. Creating 5010 Implementations would be more difficult and costly |
| What are the current deliverables or outcomes that are expected and the completion dates for each deliverable? | TBD SWG work plan to include white papers, audiocasts, regional town hall meetings, etc.. |
| How much time or resources need to be committed to complete deliverables? | TBD |
| Project #2 Title: | |
| What outcomes do you expect to achieve? Will there be a phased in approach? | |

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| What is the ideal outcome? | |
| What is an acceptable outcome? | |
| How would you define success for this workgroup? | |
| What are the potential business impacts if the solution(s) is not implemented? | |
| What are the current deliverables or outcomes that are expected and the completion dates for each deliverable? | |
| How much time or resources need to be committed to complete deliverables? | |
| Environmental Factors / Support Needs | |
| Are there other individuals/entities/work groups that need to provide input? | <p>WEDI 5010 workgroup X12*</p> <p>Will also need to periodically interact, consult and communicate with a multitude of industry organizations and regulatory bodies such as :</p> <p>AHIP CAQH BCBSA AMA AHA</p> <p>*Requires a close working relationship with X12.</p> |
| What tools does the workgroup need to acquire to ensure this project is successful? | TBD |
| Do you need additional administrative support? | TBD |
| Do you need additional project management support? | TBD |
| Do you need additional communication support? | TBD |
| Additional Comments or Concerns | |
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